

Identifying Scams and Preventing Identity Theft

Resource Sheet

Organization Name	What It Provides What You Can Do	How to Contact
AARP	<ul style="list-style-type: none"> • Up-to-date information on recent frauds that exploit the elderly • Financial caregiver information 	www.aarp.org/money/scams-fraud (888) 687-2277
Better Business Bureau	<ul style="list-style-type: none"> • Scam alerts • Reporting scams 	www.bbb.org (703) 276-0100
Consumer Financial Protection Bureau (CFPB)/ Office of Older Americans	<ul style="list-style-type: none"> • Information and tools for managing finances and preventing financial exploitation • Fraud alert information 	www.consumerfinance.gov/older-americans (855) 411-2327
Consumer.gov	Information on scams and identity theft	www.consumer.gov
Consumer Credit Reporting Agencies <ul style="list-style-type: none"> • Equifax • Experian • Transunion 	Place a fraud alert to receive free credit report from each agency	www.equifax.com www.experian.com www.transunion.com
Annual Credit Report.com	Free copy of your credit report from each major credit rating agency once every 12 months	www.annualcreditreport.com

Resource Sheet, Continued

Direct Mail Association	Register for “Do Not Mail” list	www.dmaconsumers.org/cgi/offmailinglist/
Federal Bureau of Investigation (FBI)	Information on protecting yourself against scams	www.fbi.gov/scams-safety/fraud/seniors
Federal Deposit Insurance Corporation (FDIC)	How banks help victims of identity theft	www.fdic.gov/consumers/assistance/protection/index.html (877) 275-3342
Federal Trade Commission (FTC)	<ul style="list-style-type: none"> • Warning signs of identity theft • Report identity theft • Get scam alerts • Register for “Do Not Call” • Tips for protecting credit and debit cards 	http://www.consumer.ftc.gov/scam-alerts www.identitytheft.gov
Financial Fraud Enforcement Task Force	<ul style="list-style-type: none"> • Advice for avoiding and defending against scams and elder fraud • What to do if you’re a victim of fraud • Reporting fraud to authorities 	www.stopfraud.gov/report.html (202) 514-2000
National Consumers League (National Fraud Information Center)	Information on avoiding telemarketing and Internet fraud	www.fraud.org (800) 876-7060
OnGuard Online	Information on minimizing your chances of being scammed online	www.onguardonline.gov/topics/avoid-scams

Resource Sheet, Continued

Save and Invest	Instructions for reporting scams, identity theft, and other fraud	www.saveandinvest.org
Social Security Administration	Information about and application for representative payee	www.ssa.gov/payee (800) 772-1213
USA.gov	Information on identifying and protecting yourself against scams and frauds	www.usa.gov/scams-and-frauds (844) 872-4681

Financial Caregiving

Resource Sheet

Organization Name	What It Provides	How to Contact
AARP	Financial caregiver information	www.aarp.org/relationships/caregiving (888) 687-2277
Administration for Community Living	Information on services for older persons and adult with disabilities	www.acl.gov (202) 401-4634
Consumer Financial Protection Bureau (CFPB)/ Office of Older Americans	Information for financial caregivers	www.consumerfinance.gov/older-americans (855) 411-2372
Eldercare Locator	Access to local services for seniors, their families and caregivers	www.eldercare.gov (800) 677-1116
National Adult Protective Services Association	<ul style="list-style-type: none"> • Elder abuse reporting contacts for every state • Explanation of Adult Protective Services' responsibility to investigate elder abuse and help its victims • Information on financial exploitation of the elderly 	www.napsa-now.org/get-help/help-in-your-area (217) 523-4431

Resource Sheet, Continued

National Center on Elder Abuse	Information about elder abuse and access to interventions and support services for seniors	www.ncea.aoa.gov
National Council on Aging	<ul style="list-style-type: none"> • Comprehensive, free online service to help older adults find work, cut spending, reduce debt and use their home equity • Comprehensive, free online service to help seniors with limited income identify benefits • Financial educational program designed to help older adults learn how to budget, avoid scams, apply for benefits, and manage prepaid debit cards 	www.economiccheckup.org www.benefitscheckup.org www.ncoa.org/SavvySeniors
Social Security Administration	Information about and application for representative payee	https://www.ssa.gov/payee/faqrep.htm (800) 772-1213
U.S. Department of Justice	Comprehensive information on elder financial exploitation	http://www.justice.gov/elderjustice/financial/
Women's Institute for a Secure Retirement (WISER)	Financial Steps for Caregivers	www.wiserwomen.org/index.php?id=96&page=caregiving
Veterans Affairs	Information for retirement payees	www.benefits.va.gov/fiduciary